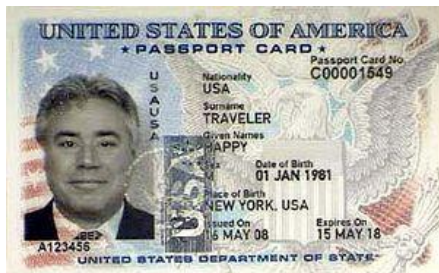


November 2011

Dear Clients and Friends:

Have you ever lost a passport? I did, partly because there didn't seem to be any good place to store it. That's why I'm applying for a passport card, to keep in my wallet. The card costs \$30 if you already have a passport book. All you have to do is search for and download Form DS-82, get a passport photo and send it in with your passport book to the national processing center in Philadelphia.



The card is perfect if you're traveling by land or sea to Mexico, Canada, Bermuda, or cruise destinations in or near the Caribbean, like Antigua and the Bahamas. It doesn't work at all for air travel, so you'll still need the regular passport book when flying anywhere out of the country.

We don't have the convenience they enjoy in Europe, where European Union citizens can fly to any one of 22 countries using their version of the passport card.

But for those of us who regularly cross the border from San Diego into Mexico, the card is a convenience.

Regards,

A handwritten signature in blue ink that reads "Chuck".

Charles M. Shackelford